

Behavioral interview questions reveal elements of the applicant's skillset, abilities and personality. These kinds of questions seek to understand how the applicant behaved in the past, which may help the employer understand how the applicant may behave in the future. Below is a list of useful behavioral interview questions.

1. Describe a time when you were faced with problems or stresses at work that tested your coping skills. What did you do?
2. Give an example of a time when you had to be relatively quick in coming to a decision.
3. Can you tell me about a job experience in which you had to speak up and tell other people what you thought or felt.
4. Tell me about a specific occasion when you conformed to a policy even though you did not agree with it.
5. Give me an example of a time when you used your fact-finding skills to gain information needed to solve a problem; then tell me how you analyzed the information and came to a decision.
6. Give me an example of an important goal you had to set and tell me about your progress in reaching that goal.
7. Give me an example of a time when you had to go above and beyond the call of duty in order to get a job done.
8. Give me an example of a time when you had to analyze another person carefully or a situation in order to be effective in guiding your action or decision.
9. What did you do in your last job to contribute toward a teamwork environment? Be specific.
10. Give me an example of a problem you faced on the job, and tell me how you solved it.
11. Tell me about a situation in the past year in which you had to deal with a very upset customer or coworker.
12. Describe the worst customer or coworker you have ever had and tell me how you dealt with him or her.